

Navigation Committee

03 April 2025

Agenda item number 7

Summary of actions and outstanding issues following discussions at previous meetings

Title	Meeting date	Lead officer	Summary of actions	Progress so far	Target date
Network Rail Swing Bridge £10 million refurbishment programme	19/10/2017	John Packman	Network Rail Whole Life Strategy planning for swing bridges.	<p>Historical updates (date range October 2019 to April 2024) have been removed. All historical updates can be found in previous versions of the Summary of Actions and Outstanding Issues available via the committee papers on the Broads Authority website.</p> <p>April 2024: Network Rail confirmed that the work to the Somerleyton and Reedham swing bridges was complete. Work included extensive brickwork repairs to reinforce the control boxes, a full upgrade to the electrical system, a full upgrade and replacement of the manual winch system to enable the bridge to be swung open manually by the bridge operator if there was a problem with the machinery, and replacement of the navigation lights. What was not clear was whether, as part of the scheme, the lifting equipment and jacks within the control box had been completed and the Authority was waiting to receive confirmation from Network Rail.</p> <p>Network Rail had been unable to go ahead with the Oulton swing bridge repairs as they were more substantial than first thought.</p> <p>May 2024: Network Rail have confirmed that they are continuing to look at ways in which, in the long term, they might be able to address the issue of the two Swing Bridge thermally expanding and not being operable in very hot weather. However, these are likely to entail structural works and will require additional funding, so they do not currently have a timeline for this.</p> <p>For the time being, they have instead undertaken a smaller, though still significant, set of works. Together with a consistent maintenance regime, these will prevent the bridges from deteriorating and make failures less likely.</p> <p>June 2024: As agreed in Navigation Committee meeting on 06/06/2024, historic updates have been removed up until April 2024 updates.</p> <p>March 2025: No updates to report.</p>	

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Carrow Road Bridge Repairs	15/04/2021	John Packman	Briefing provided at Navigation Committee meeting in April 2021, outlining Norfolk County Council's proposals for the repair of Carrow Road bridge. Further information is awaited from the County Council.	<p>Historical updates (date range October 2019 to April 2024) have been removed. All historical updates can be found in previous versions of the Summary of Actions and Outstanding Issues available via the committee papers on the Broads Authority website.</p> <p>April 2024: It is understood that some repairs have been carried out and the bridge was fit for purpose at present.</p> <p>June 2024: No further update. As agreed in Navigation Committee meeting on 06/06/2024, historic updates have been removed up until April 2024 updates.</p> <p>August 2024: Norfolk County Council reported that repairs were due to take place to the Bridge on 22 August 2024.</p> <p>September 2024: The council carried out urgent repairs to the surface of the road.</p> <p>March 2025: No update to report.</p>	10/06/2021
New on-line tolls software	07/09/2023	Bill Housden	Strategic Priority for 2023 and 2024. Scoping work complete.	<p>September 2023: Currently engaged on pre-market engagement on upgrade of internal system.</p> <p>Progress report on viability of updating internal system to the latest software due in January 2024.</p> <p>October 2023: Progress report on viability of updating internal system to the latest software due in January 2024.</p> <p>December 2023: Schedule of works received to upgrade internal system to latest software version. Meeting has taken place to discuss possible future cloud hosting and costs of hosting have been requested. Printing and database adhoc reporting for cloud based hosting under investigation.</p> <p>March 2024: Costings for upgrading the internal tolls system for cloud hosting have been received along with costs for reworking the existing online payment application. This work, which replicates current functionality in a supported & secure environment is scheduled for the period April to June 2024.</p> <p>April 2024: A contract had been let for the upgrade of the internal system software for cloud hosting this underpins the online tolls system, and this part of the project is planned to be completed by end of June 2024.</p> <p>May 2024: Work on upgrading the internal system to the latest software version is progressing well.</p> <p>August 2024: Upgraded internal system is undergoing testing, and work has started on the replacement public facing annual toll payment site.</p> <p>October 2024: The online payment site is progressing and testing is ongoing.</p>	24/01/2024

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				<p>December 2024: We are at a critical point of this project and very close to completion of the first phase. Every effort is being made to enable a go live date in early January, however there remains a risk that the go live date might have to be delayed.</p> <p>March 2025: The new system went live in February. See 'Chief Executive's report and current issues' for further update.</p>	
Funding the waterways of the Broads National Park	11/01/2024	John Packman	To track the progress on making the case for central Government funding to support the maintenance of the Broads waterways.	<p>January 2024: The paper was presented to the committee on 11 January 2024 and received unanimous support to endorse the paper for adoption by the Broads Authority. On 26 Jan. 2024, the Broads Authority unanimously endorsed the paper and supported the Chair in writing to the Secretary of State for the Environment.</p> <p>March 2024: Funding paper sent to the Minister and a response received on 18 March.</p> <p>April 2024: As reported at the Navigation Committee on 11 April, the Minister confirmed that the Government remained committed to supporting the vital role Protected Landscapes play in protecting our precious wildlife, and the importance they have for tourism, the regional economy, and public access. The Minister was optimistic that a more sustainable funding model for our Protected Landscapes could be developed.</p> <p>June 2024: As discussed at the Navigation Committee meeting held on 6 June 2024, the Chair would write to the Minister again following the General Election.</p> <p>August 2024: Broads Authority Chair has written to the new Minister.</p> <p>November 2024: No reply received from the Minister, however, the Chair and Chief Executive are trying to set up a meeting with the Minister in the near future to discuss the issue face-to-face.</p> <p>March 2025: No response to date. Officers raised the matter on 13 January as part of the Defra Annual Review.</p>	
Haven Bridge	06/06/2024	John Packman	The Great Yarmouth Ports Leisure Users meeting on 2 April had a long discussion regarding the problems with the Haven Bridge. There is a dispute between Peel Ports and Norfolk County Council regarding opening the bridge which is having an adverse impact on commercial and private boat owners based in the Broads.	<p>June 2024: The Chief Executive has been in touch with the CEO at Norfolk County Council to help facilitate a way forward between the two parties - Norfolk County Council and Peel Ports.</p> <p>July 2024: Temporary arrangements agreed by Peel Ports and Norfolk County Council have allowed the bridge to open. The Monitoring Officer has written to the Great Yarmouth Port Authority reminding it of its statutory duties.</p> <p>August 2024: Response received from Great Yarmouth Port Authority and meeting to be arranged to discuss Haven Bridge.</p>	

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				<p>September 2024: Great Yarmouth Port Authority wrote to the Chief Executive to defer the meeting until they have had their AGM on 18 September.</p> <p>14 November 2024: Meeting with users on lifting arrangements. Peel Ports proposed that charges be introduced for lifting the bridge and the Port Users Group would formulate a response to that proposal.</p> <p>January 2025: A letter, dated 19 December 2024, had been sent to the Port Users Group from Great Yarmouth Port Authority which indicated that the proposed lift charge would not be applied for 2025. The wider issue of the operation of the bridge and its lifting remained outstanding.</p> <p>March 2025: The Chief Executive and Monitoring Officer met with Peel Ports on 19 February and covered a range of issues.</p>	

Date of report: 19 March 2025